To Lodge complaints with Alia Finlease Private Limited

Channel

- **Email: info@aliafinlease.com**
- **Customer help line: 011-44800717**

Level 2 Escalation

If no or not satisfactory response, Customer can escalate to Grievance Redressal Officer
Name: Reena Bagla
Email: gro@aliafinlease.com

Level 3 Escalation

If no or not satisfactory response in 15 days, Customer can escalate to Nodal Officer

Name: Santosh Kumar Bagla
Email: nodal.officer@aliafinlease.com

Level 4 External Redressal

The complaint is not redressed to the customer's satisfaction or is not replied to within 30 days, the customer may approach the RBI Integrated Ombudsman under the Reserve Bank – Integrated Ombudsman Scheme.
Customer can escalate to RBI Ombudsman https://cms.rbi.org.in Toll-free number: 14448

In case the customer does not receive a response from the Grievance Redressal Officer or the Nodal Officer within one month from the date of making a representation to the Company, or if the customer is not satisfied with the response so received, a complaint may be made in accordance with the 'The Ombudsman Scheme for Non-Banking Financial Companies, 2018' ("Ombudsman Scheme") to the Ombudsman in whose jurisdiction the office of the Company complained against, is located.

Alia Finlease Private Limited
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CIN: U67190DL2009PTC190354
Contact us: 011-44800717
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